

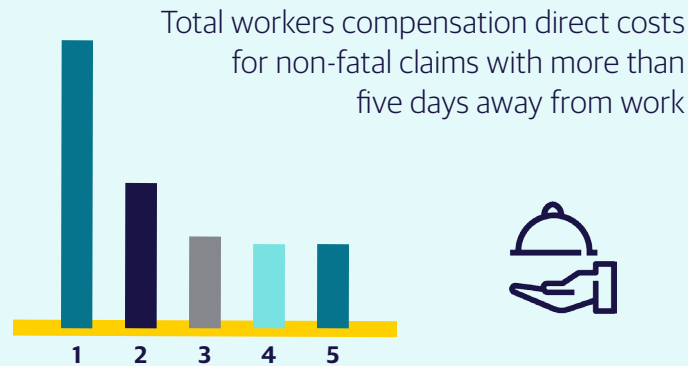
Workplace Safety Index 2021: Retail

Risk Control services from Liberty Mutual Insurance

Looking for more comprehensive safety information?

As a policyholder, you have exclusive access to risk control tools and resources through Liberty Mutual SafetyNet™

visit lmi.co/safetynet



	Cost billions	Percent total	
1.	\$1.32	24.1%	Overexertion involving outside sources (handling objects)
2.	\$1.24	22.5%	Falls on same level
3.	\$0.58	10.6%	Struck by object or equipment (being hit by objects)
4.	\$0.45	8.2%	Intentional injury by person (workplace violence)
5.	\$0.42	7.6%	Other exertions or bodily reactions (awkward postures)

The top five injury causes account for over \$4.01 billion in costs and represent 73.0 percent of all injuries in the retail industry annually.

Note: Overexertion, which is a top concern, often causes sprains or strains to the back or shoulder due to lifting activities. Secondly, this industry experiences fall-related injuries as well.

Understanding top risks in the workplace is the first step to protecting your business. Did you know: Liberty Mutual SafetyNet™ has sophisticated technical resources to help prevent overexertion, falls, and many other retail-related exposures.

Scientific methodology: The 2021 Liberty Mutual Workplace Safety Indices are based on 2018 data from Liberty Mutual, the U.S. Bureau of Labor Statistics (BLS), and the National Academy of Social Insurance (NASI). BLS non-fatal injury data are analyzed with the Liberty Mutual data to determine which events caused employees to miss more than five days of work, and then to rank those events by workers compensation costs, which are then scaled to the NASI total cost.

For more information, contact your local service director or the Risk Control Consulting Center.
Email anytime – RCConsultingCenter@LibertyMutual.com, or call 1-866-757-7324, Monday - Friday, 9 a.m. to 7 p.m. eastern.

The illustrations, instructions, and principles contained in the material are general in scope and, to the best of our knowledge, current at the time of publication. Our risk control services are advisory only. We assume no responsibility for: managing or controlling customer safety activities, implementing any recommended corrective measures, or identifying all potential hazards.

No attempt has been made to interpret any referenced codes, standards, or regulations. Please refer to the appropriate government authority for interpretation or clarification.

Insurance underwritten by Liberty Mutual Insurance Co. or its affiliates or subsidiaries.

© 2021 Liberty Mutual Insurance, 175 Berkeley Street, Boston, MA 02116

libertymutualgroup.com/riskcontrolservices

05/21

WSI 1007 R2