

Workplace Safety Index 2020: Retail trade

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The top five injury causes account for over \$4.21 billion in costs and represent 76.8 percent of total workers compensation direct costs for non-fatal claims with more than five days away from work in the retail trade industry.

Understanding top risks in the workplace is the first step to protecting your business. Did you know: Liberty Mutual SafetyNet™ has sophisticated technical resources to help prevent overexertion, falls, and many other retail-related exposures.

Scientific methodology: The 2020 Liberty Mutual Workplace Safety Indices are based on 2017 data from Liberty Mutual, the U.S. Bureau of Labor Statistics (BLS), and the National Academy of Social Insurance. BLS non-fatal injury data are analyzed to determine which events caused employees to miss more than five days of work, and then rank those events by total workers compensation costs.

Note: Overexertion due to lifting activities often causes sprains or strains to the back or shoulder as a top concern for the Retail trade industry, and this industry secondarily experiences fall-related injuries as well. Other exertions or bodily reactions is defined by the BLS as, "...generally resulting from a single or prolonged instance of free bodily motion which imposed stress or strain upon some part of the body. This category also includes the assumption of an unnatural position for a prolonged period of time.

For more information, contact your local service director or the Risk Control Consulting Center.
 Email anytime – RCConsultingCenter@LibertyMutual.com, or call 1-866-757-7324, Monday - Friday, 9 a.m. to 7 p.m. eastern.

The illustrations, instructions, and principles contained in the material are general in scope and, to the best of our knowledge, current at the time of publication. Our risk control services are advisory only. We assume no responsibility for: managing or controlling customer safety activities, implementing any recommended corrective measures, or identifying all potential hazards.

No attempt has been made to interpret any referenced codes, standards, or regulations. Please refer to the appropriate government authority for interpretation or clarification.

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