

# Notice of Preferred Provider Program

## For Workers' Compensation Medical Care

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We have received your report of a work-related injury. Please be advised that we have established a Preferred Provider Program (PPP) for medical treatment for workers' compensation cases, pursuant to the Illinois Workers' Compensation Act (820 ILCS 305/8(a) and 8.1a). Our PPP has been approved by the Illinois Department of Insurance as required under the Act.

We recommend that you obtain your medical care from the PPP network for any work-related injury because we believe it will provide good treatment for you. You may decline to be treated by providers in our PPP now or at any time throughout your treatment for this work-related injury.

Such declination must be made to us in writing, and will count as one of your two choices of medical providers. We may not be required to pay for medical services outside or beyond your two choices of medical providers and the chain of referrals there from.

However, not receiving treatment from our PPP will not be considered a choice of physicians if: 1) there is no medical provider in the PPP that provides treatment you need and you comply with all pre-authorization requirements; or 2) the Illinois Workers' Compensation Commission has determined that the treatment provided to you by our PPP is inadequate.

To obtain the list of medical providers in the PPP, you may access [www.libertymutualprs.com](http://www.libertymutualprs.com) or you may call the Provider Referral Service toll-free at (800) 944-0443, or contact your supervisor or human resources representative. To decline participation in the PPP, you must do so in writing; direct it to your supervisor or human resources representative. If you have questions about the employer's PPP network, please contact your claim handler or you may email [IllinoisPPP@Libertymutual.com](mailto:IllinoisPPP@Libertymutual.com).

If you have any questions about your rights under the law, please call the Public Information Unit at the Illinois Workers' Compensation Commission at 312/814-6611, toll-free 866/352-3033, email the IWCC at [infoquestions.wcc@illinois.gov](mailto:infoquestions.wcc@illinois.gov), or check the Commission's website at [www.iwcc.il.gov/](http://www.iwcc.il.gov/).