



This valuable riskmanagement program gives you resources that rein in cost and minimize hassle at a critical time.

#### Liberty is here for you. Today. Tomorrow. Together.

For more information, please visit: **Imi.co/business.** 

Follow us on LinkedIn and be in the know on emerging trends, legislative updates, and announcements.

In many cases fees for vendor services can be considered as an eligible expense under the Stop Loss Policy for members that exceed the Specific Deductible.

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# **ProAct<sup>®</sup> support for medical stop loss customers**

## Expert risk management and cost containment when you need it most.

#### Strengthening your team in challenging times

When you purchase medical stop loss coverage from Liberty Mutual, you get the advantage of ProAct our advanced, voluntary cost containment program. ProAct adds further protection for your business, with input from catastrophic claim professionals.

ProAct complements your program, creating a comprehensive solution for catastrophic situations.

#### Expert guidance for better results

ProAct gives you access to the best advice through our clinical team of on-staff nurses. If a catastrophic claim arises, our Specialty Claims Coordinator will listen to your concerns, connect with the appropriate professionals, and respond to you with information and solutions.

#### Our resources include:

- Specialty care management and support
- Access to national tertiary specialty networks that manage:
  - Transplants, solid and soft tissue
  - Cell and gene therapies
  - Neonates and complex infants
  - Oncology care
  - Renal care, including dialysis
  - Traumatic injury/rehabilitation
  - High-cost pharmaceuticals
  - Implantable devices
  - Other high-risk/high-exposure cases

- Bill review, auditing, and negotiations
- Access to national PPO/wrap networks to round out your provider network when members go out of network
- Case-specific and full-risk solutions
- Peer medical reviews, prospective and retrospective, to promote the highest quality of care and ensure standards of care are met
- Claim-specific case consulting and risk-improvement planning
- Supportive resources on claims below policy deductible
- In-house clinical review team, offering expert guidance to producer partners and informed risk assessments

#### Snapshot of coverage in action

### We help a community-based health facility

- 144 days in inpatient confinement
- \$1.3M in charges

The bill review process resulted in: 35% cost reduction

This document provides a general description of this program and/or service. See your policy, service contract, or program documentation for actual terms and conditions. Insurance underwritten by Liberty Mutual Insurance Co. or its affiliates or subsidiaries.

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